

Weatherization & Cash Assistance Automation	Version: .04
Vision & Scope	Date: 10/5/2005

2.2 Problem Statement

The problem of	effectively and efficiently tracking and reporting client services through multiple programs and contracts at the local level in coordination with the State.
Affects	the ability to improve reporting, coordination of services and accountability to CSD and other funding sources.
A successful solution would	track services, funding sources, program outcomes, and fiscal and client data in a single management information system.
The goal being	to develop and implement a user-friendly application system for local agencies in coordination with the State.

3. Stakeholder and User Descriptions

[To effectively provide products and services that meet your stakeholders' and users' real needs, it is necessary to identify and involve all of the stakeholders as part of the Requirements Modeling process. You must also identify the users of the system and ensure that the stakeholder community represents them adequately. This section provides a profile of the stakeholders and users involved in the project and the key problems that they perceive to be addressed by the proposed solution. It does not describe their specific requests or requirements (these are captured in a separate stakeholder requests artifact). Instead it provides the background and justification for why the requirements are needed.]

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3.1 Stakeholder Summary

The table below provides a summary of the stakeholders.

Name	Represents	Role
CSD ITS unit	IT unit.	Monitor project progress, ensure that proper application development methods are followed, deliver <<system name>>, report project status to CSD Senior and Executive Staff.
CSD Senior Staff	Legislature and funding sources.	Ensures that the systems will meet all of the current legislative and reporting requirements of the CSD funding agencies and the needs of